

Updated American Mensa Website Requires New Login

The database systems that make up the backbone of all electronic services at AML have been updated. After Nov 14, 2016, at www.us.mensa.org you will see an updated homepage with the member log-in at the top-right.



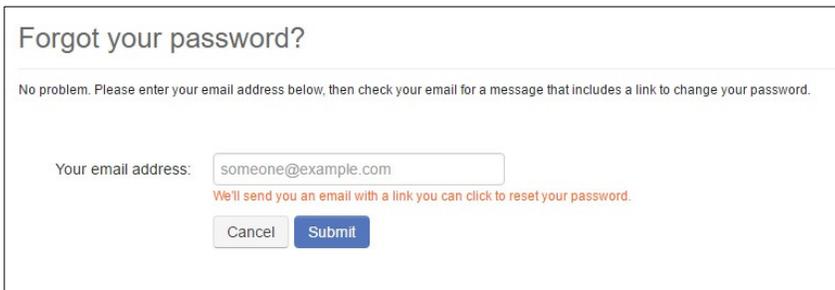
You will no longer be able to use your Member ID as your user name. Your user name will be your email address on file. If you do not have an email address on file, you will have to contact AML at 817-607-0060 ext. 199 or via email at dataservices@americanmensa.org

Once you click on the “LOG IN” link, you will see the Sign in screen.

If this is the first time you are trying to log in since the update, then you will have to click on “Forgot your password?”



The next screen will ask you to provide your email address. Type it in, then click “Submit”.



You should receive an email with a link to set your new password (which can be your old password, if you like that.) Once you set your password, you should be able to log in using your email address and password. After that, you will be able to log in to the members-only area of our local website as well. The login will be the same (your email address and your password).

There is one thing that could go wrong. If you have provided a secondary email address to AML in the past, it is possible that during the database switch, the secondary email address was designated as your primary. (Don't ask me why. It is a mystery.) In other words, if the system does not recognize your primary email, and you cannot complete this password reset process using that email, try your secondary email address. Once you get the password link at your secondary email address, set your password, then log in and switch the primary designation to the email address that you actually want to use. After that, you should be able to log in with the primary email address. It happened to me, and I was able to resolve it the way I described above. If all else fails, contact National at 817-607-0060 ext. 199 or via email at dataservices@americanmensa.org.

If you have any questions, I would be glad to address them via email:

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